## JEWEL-OSCO

## COUPON POLICY SUMMER 2012

Jewel-Osco is committed to providing our customers with a satisfying shopping experience that includes fast, friendly checkout.

## **Definitions and Restrictions**

**Manufacturer Coupons** – Coupons issued by the manufacturer or vendor that are reimbursable to the merchant. The coupon verbiage contains terms of agreement, redemption instructions, a face value, an expiration date, scan barcode and the words "Manufacturer Coupon."

**Store Coupons** – Contain the verbiage "redeemable only at Jewel Osco." They are issued directly by Jewel-Osco and may be distributed electronically or via newspaper, ad inserts, direct mailer, or by other means.

**Catalina Coupons** — Catalina is a third party vendor who partners with Jewel-Osco and product manufacturers to deliver Manufacturer and Store coupons to consumers based on purchases. Catalina coupons are printed directly at the lane and may only be used for a future purchase.

**Internet Coupons** – Coupons printed directly from an internet website and presented for redemption with a qualifying purchase. They can be either a Manufacturer or Store coupon. A Manufacturer Coupon must have the standard redemption information as is listed in the 'Manufacturer Coupon' section above.

The following conditions apply:

**DO NOT** accept internet coupons for free product offers which do not require a qualifying purchase ("Buy one get one free" is allowable)

**DO NOT** accept internet coupons with redemption value greater than FIVE (\$5)

**DO NOT** accept internet coupons that lack a barcode

**DO NOT** accept photocopied internet coupons

DO NOT accept blurry or distorted coupons

## **General Acceptance Guidelines**

- Coupons are intended for one time use and cannot be used more than once, except in circumstances where doubling or tripling of coupons is permitted or otherwise stated, eg
   Friends & Family multiuse store coupons
- Cents off Coupons will be accepted for the full face value on a "cents off" coupon provided the customer has other purchases against which to credit the additional amount. Coupon deductions may not exceed the total amount of purchase no cash back may be given
- A cents off coupon may be used with a B1G1Free coupon, redeemable on the purchased item
- Free/Max Value Manufacturer Coupons The Item Price cannot be exceeded when crediting a Free/Max Value coupon
- <u>ILLINOIS STORES ONLY</u>: Customers are <u>NOT</u> required to pay taxes on 'Unconditional' Free Manufacturer Coupons. Ring as a separate Tax Exempt order to relieve the taxes once manufacturer coupon has been scanned

- For Manufacturer Coupons that do not specify a specific discount, such as "Buy one get one free," or "Free up to XXX" the applied discount must be legibly written on the coupon by the cashier
- Manufacturer coupons may be combined with store offers, store promotions & store coupons.
- One Manufacturer coupon and one Store coupon may be redeemed per item
- Photocopied manufacturer coupons will not be accepted
- Competitor's Store coupon: The following will be redeemed as a Store Coupon:
  - Competitor 'Own Brand' merchandise Store Coupon on exact size and type of Jewel-Osco 'Own Brand' merchandise, at the face value of the coupon, within the valid dates of that coupon.
  - Competitor Minimum Purchase Store Coupon at the face value of the store coupon must have a minimum purchase that exceeds the value of the coupon, within the valid dates of the coupon.
  - List of Competitor 'Own Brand' and 'Minimum Purchase Required' Coupons honored: Dominick's, Food 4 Less, Walmart, Target, Mariano's, Caputo's, Tony's, Woodman's, Walgreen's, CVS.
- Catalina Manufacturer Coupons with the verbiage "Redeemable only at" [a competitor])
  CANNOT be redeemed at Jewel-Osco or any SUPERVALU location
- For all coupons, follow limitations on quantities or the number of purchases per customer
- All coupons should be checked for expiration expired coupons will not be accepted
- Mail In Rebate offers may often resemble coupons, but cannot be accepted as an in-store discount at the time of purchase. Customers are expected to complete a rebate offer by submitting the requested information through the mail
- Consumers pay sales tax on the full price of an item when redeeming a manufacturer coupon EXCEPTION: Unless unconditional free in the State of Illinois
- Coupons may be redeemed in WIC transactions
- Coupons may be redeemed in a LINK transaction however customers are responsible for all taxes on coupon value